



ENROLLMENT FORM

OWNER INFORMATION

Last name: _____ First name: _____
 Address: _____
 City _____ State _____ Zip Code _____
 Daytime Phone: (____) _____ Evening Phone: (____) _____
 Cell/pager: (____) _____ Fax: (____) _____
 E-mail: _____ Driver's License Number: _____
 Number where you can be reached while you are away: _____
 Emergency Contact Name _____ Phone: (____) _____
 _____ Phone: (____) _____
 How did you hear about us? _____

PET INFORMATION

Name _____ Feline Canine
 Male Neutered: Yes No Female Spayed: Yes No
 Breed _____ Color _____
 Date of birth ____ / ____ / ____ Age _____ Weight: _____ Microchip # _____

VETERINARIAN INFORMATION

Clinic Name: _____
 Doctor's Name: _____ Phone #: (____) _____

REQUIRED VACCINES

Canine

Rabies, DHPP , H3N8 (Canine Influenza)
Bordetella (done every 6 months)
Fecal Test (done every 6 months)
Leptospirosis vaccine is not mandatory but strongly recommended ***

Feline

Rabies, FVCRP
FeLV (out door cats only)
FeLV/FIV Test (within last 30 days)

It is the responsibility of the pet owner to maintain the vaccines up to date.

If any of the required vaccines are past due, be sure to up date them 5 (five) days prior to the check in date, daycare or grooming schedule.

Pets with vaccines that are expired or not given at all will not be accepted for boarding, daycare or grooming.

MEDICAL HISTORY

Describe any medical conditions, surgeries or physical impairments and/or any physical limitations to be aware of before your dog participates in any activity? _____

Arthritis Diabetes Allergies Ear/Eye Infections Hot Spots

Stress-related diarrhea (colitis) Seizures Yes No If yes, how often? _____

MEDICATIONS

Name	Dosage / Instructions
1.	
2.	
3.	

MEALS

Please bring his/her food in an airtight container or Ziploc bags labeled with his/her name.

Brand of Food (dry and/or can) _____

Describe how much and how you feed _____

We strongly recommend that you bring your dog's food. Changing your dog's diet may cause problems such as not eating, upset stomach, diarrhea, and/or colitis.

PET PROFILE

Does your dog play with other dogs? Yes No

How does your dog react to puppies? _____

Are there any kinds of people your dog automatically fears or dislikes? _____

Has your dog ever growled at someone? Yes No

If yes, what were the circumstances? _____

Has your dog ever bitten anyone? Yes No

If yes, what were the circumstances? _____

Is your dog protective over food, toys and/or other objects? Yes No

If yes, please explain _____

Any history of destructive chewing? Yes No Separation anxiety? Yes No

Has your dog ever climbed or jumped over a fence? Yes No

Does your dog have any sensitive areas on his / her body? Yes No

If yes, please explain _____

How does your dog react to having his / her nails clipped? _____

Is your dog afraid of any specific item or noises (thunder, vacuum cleaners, etc.)? Yes No

If yes, please explain _____

ADDITIONAL SERVICES

In order to make our guests' stay even more pleasurable, the resort offers these additional services:

Pampered Pet Time- - - - -	\$15.00	Pampered Family- - - - -	\$10.00			
One on One Pool Playtime- - - - -	\$15.00	Family Pool Playtime- - - - -	\$10.00			
One on One Field Trip - - - - -	\$15.00	Family Field Trip - - - - -	\$10.00			
Daycare Half Day - - - -	\$20.00	Daycare Full Day - - - -	\$30.00	Daycare While Boarding - - -	\$10.00	
Private Spa Half Day - -	\$22.00	Private Spa Full Day - -	\$32.00	Private Spa While Boarding	\$12.00	
Hair Brushing - - - - -	\$10.00	Ear Cleaning - - - - -	\$11.00	Nail Trim - - - - -	\$12.00	
CD with Photographs - -	\$6.00	Massage- - - -	\$25.00	½ hour	Microchip - - - - -	\$50.00

Birthday Party Celebrations and Grooming are available by appointment only

CREDIT CARD INFORMATION

VISA MASTERCARD AMERICAN EXPRESS DISCOVER

I authorize **Country Inn Pet Resort and Animal Hospital** to charge my credit card with the number: _____ Expiration date: _____ amounts charged solely for the purpose of paying for Deposits, Daycare packages, Grooming, Boarding Charges and/or Additional services rendered or products purchased at the Resort and/or Animal Hospital.

Signature: _____ Date: _____

Please attach a photocopy of the credit card and the card holder's Driver's License (front and back of both). Photocopies must be legible for acceptance.

By signing below, owner certifies to the accuracy of all information given on this Enrollment Form.

Signature

_____/_____/_____
Date

Print Full Name



2100 Flamingo Road, Davie, FL 33325 Phone: (954)424-6000 Fax: (954)424-6265
www.countryinnpetresort.com





BOARDING AND DAY CARE POLICIES

The purpose of Country Inn Pet Resort is to provide our guests with a safe, fun, warm and loving social environment during their stay. To ensure the safety and health of all our guests, we require that all pets and their owners comply with the following rules:

RESORT HOURS

Lobby Hours	Monday – Friday	7:30 a.m. - 6:30 p.m.
	Saturday	8:30 a.m. - 5:00 p.m.
	Sunday	Closed
Check In	Monday – Friday	8:00 a.m. - 12:00 p.m. 2:00 p.m. - 5:00 p.m.
	Saturday	8:30 a.m. - 12:00 p.m. 2:00 p.m. - 4:00 p.m.
Check Out	Monday – Friday	8:00 a.m. - 12:00 p.m. 2:00 p.m. - 5:00 p.m.
	Saturday	8:30 a.m. - 12:00 p.m. 2:00 p.m. - 4:00 p.m.
	Sunday	11:00 a.m. - 12:00 noon
Nap Time	Monday - Sunday	12:00 noon – 2:00 p.m.

- **Guests picked up after 12:00 noon will be charged a late check out fee.** ←
 → **If an early check out is requested please give us at least a four (4) hour notice** ←
 → **NO Drop-Offs or Pick-Ups during nap time (12:00p.m. - 2:00p.m.)** ←

Day Care Hours	Monday – Friday	7:30 a.m. – 6:30 p.m.
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Country Inn Pet Resort Daycare closes promptly at 6:30p.m. There will be a \$1.00 additional fee charged per minute for pick ups until 6:40p.m. after which, pets will be boarded and charged our overnight rate.

Tours	Monday - Saturday	3:30 p.m.
Grooming	Monday – Saturday	By appointment

- **Pets scheduled for grooming must show written proof of their current vaccinations** ←

Animal Hospital Hours	Monday – Friday	8:00 a.m. – 6:00 p.m.
Saturday	8:30 a.m. – 2:00 p.m.	
Sunday & Holidays	Closed	

HOLIDAYS

There will be a **\$5.00** increase in rates per day per room during holidays. ____

Daycare: Closed to the public on: Saturdays, Sundays, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve, Christmas Day, New Years Eve and New Years Day.

Resort: Closed to the public on: Sundays, Memorial Day, Easter Sunday, July 4th, Labor Day, Thanksgiving Day, Christmas Day and New Years Day.

July 4th – 3 Night Minimum
Thanksgiving – 3 Night Minimum
Christmas and New Year– 5 Night Minimum
Easter Holiday & Spring Break – 3 Night Minimum

_____(Initials)



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AGE

Pets must be at least 16 weeks old and should have his/her vaccinations completed. Pets over ten years old must have a written letter from their vet certifying their health in order to participate in Daycare or any strenuous physical activity.

SEX

Pets in Daycare 6 months and older must be spayed/neutered. For females in **heat** who are boarding, a **\$10.00** fee will be added in the daily rate. For **not neutered** males over 45lb, a **\$10.00** fee will be added to the daily rate.

VACCINATIONS

All pets entering Country Inn Pet Resort must have up-to-date vaccinations. Prior to check in, canine guests must submit written proof of **DHPP**, **Rabies**, 1 or 3 years; **H3N8 Canine Influenza Vaccine**, yearly; Fecal Test (**every 6 months**) and **Bordetella (every 6 months)**. For feline guests **FVCRP**, **Rabies**, FeLV/FIV test **negative** and **Feline Leukemia** (if outdoor). Pets must have received inoculations at least **5 (five) days** before entering the Resort.

It is your (**The Owner**) responsibility to provide on-going verification of current vaccinations.

FLEA & TICK PREVENTION

To ensure that we maintain a pest-free environment, all pets must be flea and tick free before entering the resort and will be inspected upon arrival. If we notice that your pet has fleas or ticks, a preventative will be given and owners will be charged for the medication applied. Dogs in daycare will not be admitted if fleas or ticks are noticed.

The resort's 5 acres outdoor and indoor areas are on a monthly pest control program.

HEALTH and SPECIAL NEEDS

All pets must be in good health. If your pet is found to harbor intestinal parasites during his/her stay a **\$25.00** de-worming fee along with veterinary expenses, will be charged to your bill. A **\$10.00** fee will be charged for special needs pets.

NOTE: Dogs exposed to the level and type of activity at a Doggie Day Care may feel the discomfort of sore muscles, joints and paws, fatigue, scratches, bruises or abrasions.

DAYCARE ENROLLMENT

Complete enrollment package and return it with written proof of vaccinations. We will then register you in our system and schedule a temperament evaluation. There is a one-time **\$15.00 non-refundable** temperament evaluation fee for each dog.

BEHAVIOR

Boarding: We will not accept **people** aggressive pets.

Day Care: All dogs must be non-aggressive and not food or toy protective. Owners will need to certify that their dog(s) has not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Any behavior deemed dangerous or inappropriate by Country Inn Pet Resort might result in dismissal from the program. Please remember that your pet will be spending time with other dogs and the safety and health of all pets is our prime concern.

MEDICATIONS

All medications must be in their original vials with a legible label from the veterinarian. A **\$2.00** fee per pill will be added to your bill for any medication or vitamin that you request be given to your pet.

MANDATORY CHECK OUT BATH

All dogs boarding more than one night must receive a bath prior to check out. The bath is priced according to the pets' weight and length of hair. Please refer to our price list. Medicated baths \$5.00 additional.

BEAUTY MAINTENANCE

Dogs playing during daycare or boarding guests participating in our various scheduled playtimes can get dirty and those with long hair can get matted. Scheduled baths and brush-outs are available upon request and specific charges will apply to these services. Blow drying and brushings are not complimentary.

FOOD

Included in our rates, two daily meals of Eukanuba Low Residue or Science Diet Sensitive Stomach are served to our guests. Keep in mind that changing your pet's diet may cause problems such as not eating, upset stomach, diarrhea, and/or colitis. If you wish to bring food from home, please package the food in containers or Ziploc bags, **labeled with the pet's name and feeding instructions.**

_____ (Initials)

PET(S) POSSESSIONS

You are welcome to bring two (2) toys, treats and your pets' favorite bedding to make their stay more enjoyable. However, we cannot be responsible for any property or possessions left, lost or destroyed during your pets' vacation. Soiled, wet or dirty bedding will not be accepted into our resort.

RESERVATIONS

Boarding: For boarding reservations, a valid credit card number with expiration date is required. Reservations will be confirmed upon receipt of the Enrollment Form dully filled out and signed, Policies and Agreement signed, **written proof from veterinarian of pet(s) up-to-date required vaccinations** and a **\$50.00 deposit**.

Daycare: To make sure that Country Inn Pet Resort always has the necessary staff to adequately care for all pets, a reservation twelve (12) hours in advance is required.

CANCELLATIONS

In case a cancellation notice is not received **48-hours** before check in date, the **\$50.00** deposit will automatically become a late cancellation fee or a no show fee. A **1 week** cancellation notice is required during **holidays and Spring Break** and **72-hours** for the months of **June, July & August**.

PAYMENTS

Boarding: A 50% deposit will be necessary at check-in; the remaining balance is to be paid in full at check-out. If check-out is scheduled on a **Sunday, full payment** is required when guest checks-in.

Daycare: Half day passes, Full day passes and extra services requested for that day are to be paid at pick-up.

HURRICANES

In order to maintain our high quality of service and comfort during and after a hurricane we are obligated to schedule staff for additional & unusual hours, and replenish with diesel our generator (which supplies the entire Resort and Animal Hospital with energy) there will be an \$8.00 increase in our daily rates per pet.

EMERGENCIES

Please be aware that some pets are under stress while away from their owners and may become ill during boarding. We will use all reasonable precautions against injury and escape while your pet is boarding with us.

In the event that my pet(s) becomes ill during their visit, I hereby authorize any emergency treatment and/or administration of medication deemed necessary by the attending veterinarian(s) at Country Inn Animal Hospital. I understand this includes diarrhea, vomiting, ear infections as well as any emergency illness. I consent to the administration of anesthesia or sedation as deemed necessary by the doctor. Furthermore, I agree to pay fees for all services rendered at the time my pet is discharged from the pet resort and/or hospital.

(Owner's Signature)

Name of person/s authorized by Owner to pick up or drop off pet: _____

By opting to use Country Inn Pet Resort and Animal Hospital facilities and thereby accepting its Rules and Policies, I hereby release Country Inn Pet Resort and Animal Hospital and its owners, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I (Owner), my pet(s) or my guest(s) are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital. I agree to pay for the reasonable costs of collection, attorney fees, and court costs in the event that collection efforts become necessary and I agree that the venue of this action will be in the county where the resort is located. I also agree to be responsible for any liability caused by me (Owner), my pet(s) and my guest(s), and that I will hold harmless and indemnify Country Inn Pet Resort and Animal Hospital and its owners, employees, successor, assigns and all affiliated parties from any liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may be caused by myself (Owner), my pet(s) or my guest(s) while they are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital.

I have read, understand and agree to comply with Country Inn Pet Resort and Animal Hospital Policies.

Signature

_____/_____/_____
Date

Print Name

THANK YOU FOR YOUR TRUST IN ALLOWING US TO TAKE CARE OF YOUR PET

Please consider our rules and regulations solely as a means to help us provide a safe, fun and stress-free environment. Country Inn Pet Resort Policies and Rates are subject to change at any time without prior notification

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AGREEMENT

This agreement is entered into by and between _____ (owner name) hereinafter referred to as "Owner" whether one or more, and Country Inn Pet Resort and Animal Hospital.

By signing this agreement and day care dogs passing the temperament evaluation, your pet(s) is/are now conditionally able to use our facility for boarding, day care and other services offered. You, the Owner, are aware of the fees, hours, policies and requirements for use of our boarding, daycare and other services offered as they are outlined in the enrollment form and policies. Owner understands that Country Inn Pet Resort and Animal Hospital management reserves the right to alter or amend the fees, hours, policies and requirements at any time.

OWNER UNDERSTANDS, ACCEPTS AND AGREES:

- To read and follow Country Inn Pet Resort and Animal Hospital Boarding and Day Care Policies which are hereby incorporated as an attachment to this contract.
- To follow the hours and schedules outlined in Country Inn Pet Resort and Animal Hospital policies in order to avoid non-compliance fees.
- To pay, when your pet is picked up, for all services rendered and additional fees, if any, incurred by Owner's pet(s).
- That each pet must have on file a filled out and signed enrollment form, a credit card debit authorization signed and pass the temperament evaluation (for day care dogs) in order to utilize Country Inn Pet Resort and Animal Hospital boarding, day care and other services.
- To provide written proof of all required up-to-date vaccinations for each pet enrolled.
- To be solely responsible for any harm caused by his/her pet(s) to persons, other pets and property while on Country Inn Pet Resort and Animal Hospital premises and to hold Country Inn Pet Resort harmless of and to indemnify Country Inn Pet Resort and Animal Hospital for any third party claims.
- That Country Inn Pet Resort and Animal Hospital reserves the right to refuse any pet in its premises if the pet presents a danger to himself, people or Country Inn Pet Resort and Animal Hospital guest.
- That in admitting his/her pet(s) to Country Inn Pet Resort and Animal Hospital facility, Country Inn Pet Resort and Animal Hospital has relied on his/her representation that his/her pet(s) is/are in good health and free of any condition which could potentially jeopardize itself, other pet guests, pet owners or staff members of Country Inn Pet Resort and Animal Hospital, as well as not have harmed or shown aggressive or threatening behavior towards any person or any other pet.
- That any problem that develops with his/her pet(s) will be treated as deemed best by owners, employees and agents of Country Inn Pet Resort and Animal Hospital in their sole discretion and Owner assumes full financial responsibility for any and all expenses involved.

- **Country Inn Pet Resort and Animal Hospital is not responsible for pets affected by Canine Influenza H3N8 or any other illness.**
- That when pets are around people and other dogs some accidents or injuries may result and that people, property and pets might be injured or damaged.
- Client agrees that Country Inn Pet Resort and Animal Hospital and all other clients of Country Inn Pet Resort and Animal Hospital shall in no way be responsible for loss of pet by theft, death or escape; nor injury, including but not limited to bloat, abrasions, concussions, contusions, torn ligaments, broken bones, insect bites or stings, gastrointestinal disturbances and/or allergic reactions.
- That although all pets, within Country Inn Pet Resort and Animal Hospital facilities, are required to have an up to date Bordetella vaccination, his/her pet(s) is/are at risk of acquiring kennel cough. **[There is no vaccine for complete protection against Kennel Cough. Thirteen (13) different viruses and bacteria are implicated as the cause of Kennel Cough. The truth is that we can vaccinate for 3 of the 13 known components of this complex disease. By vaccinating for these 3 diseases we eliminate about 90% of the cases of Kennel Cough. However, it is possible for a vaccinated dog to get Kennel Cough.]**
- That if 30 days past the scheduled check-out time pet(s) have not been picked up by Owner or designated agent, at Country Inn Pet Resort and Animal Hospital discretion, such pet(s) become the property of Country Inn Pet Resort and Animal Hospital. In the event that Country Inn Pet Resort and Animal Hospital elects to take ownership of the pet(s), this document constitutes as a Bill of Sale. Owner is still responsible for all expenses associated with his/her pet(s) as long as such pet(s) are in Country Inn Pet Resort and Animal Hospital care. **NOTE: According to Florida State Statute 828.13, pet abandonment is considered a form of animal cruelty and is a crime punishable by a fine of up to \$5,000, imprisonment or both.**

By opting to use Country Inn Pet Resort and Animal Hospital facilities and thereby accepting its Rules and Policies, I hereby release Country Inn Pet Resort and Animal Hospital and its owners, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I (Owner), my pet(s) or my guest(s) are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital. I agree to pay for the reasonable costs of collection, attorney fees, and court costs in the event that collection efforts become necessary and I agree that the venue of this action will be in the county where the resort is located. I also agree to be responsible for any liability caused by me (Owner), my pet(s) and my guest(s), and that I will hold harmless and indemnify Country Inn Pet Resort and Animal Hospital and its owners, employees, successor, assigns and all affiliated parties from any liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may be caused by myself (Owner), my pet(s) or my guest(s) while they are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital.

I have read, understand and agree to abide and be bound by the terms and conditions of the rules, agreements and policies of Country Inn Pet Resort and Animal Hospital in its entirety. I am aware and understand that Country Inn Pet Resort and Animal Hospital reserves the right to alter or amend its rules, agreements and policies at any time without prior notice.

Signature

Print Name

____ / ____ / ____
Date