



# ENROLLMENT FORM

## OWNER INFORMATION

Last name: \_\_\_\_\_ First name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Evening Phone: (\_\_\_\_) \_\_\_\_\_  
 Cell/pager: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_  
 E-mail: \_\_\_\_\_ Driver's License Number: \_\_\_\_\_  
 Number where you can be reached while you are away: \_\_\_\_\_  
 Emergency Contact Name \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_  
 \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_  
 How did you hear about us? \_\_\_\_\_

## PET INFORMATION

Name \_\_\_\_\_ Feline  Canine   
 Male  Neutered: Yes  No  Female  Spayed: Yes  No   
 Breed \_\_\_\_\_ Color \_\_\_\_\_  
 Date of birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Age \_\_\_\_\_ Weight: \_\_\_\_\_ Microchip # \_\_\_\_\_

## VETERINARIAN INFORMATION

Clinic Name: \_\_\_\_\_  
 Doctor's Name: \_\_\_\_\_ Phone #: (\_\_\_\_) \_\_\_\_\_

## REQUIRED VACCINES

Canine	Feline
Rabies, DHPP , H3N8 (Canine Influenza)	Rabies, FVCRP, Fecal
Bordetella (done every 6 months)	FeLV (out door cats only)
Fecal Test (done every 6 months)	FeLV/FIV Test (within last 30 days)
Leptospirosis vaccine is not mandatory but strongly recommended ***	

**It is the responsibility of the pet owner to maintain the vaccines up to date.**

**If any of the required vaccines are past due, be sure to up date them 5 (five) days prior to the check in date, daycare or grooming schedule.**

**Pets with expired vaccines will not be accepted for boarding, daycare or grooming.**



## MEDICAL HISTORY

Describe any medical conditions, surgeries or physical impairments and/or any physical limitations to be aware of before your dog participates in any activity? \_\_\_\_\_

Arthritis  Diabetes  Allergies  Ear/Eye Infections  Hot Spots

Stress-related diarrhea (colitis)  Seizures Yes  No  If yes, how often? \_\_\_\_\_

## MEDICATIONS

**MUST BE IN ORIGINAL VIAL WITH A PRESCRIPTION LABEL**

Name	Dosage / Instructions
1.	
2.	
3.	

## MEALS

**Please bring his/her food pre-measured in Ziploc bags labeled with his/her name (per feeding)**

Brand of Food (dry and/or can) \_\_\_\_\_

Describe how much and how you feed \_\_\_\_\_

**We strongly recommend that you bring your dog's food. Changing your dog's diet may cause problems such as not eating, upset stomach, diarrhea, and/or colitis.**

## PET PROFILE

Does your dog play with other dogs? Yes  No

Are there any kinds of people your dog automatically fears or dislikes? \_\_\_\_\_

Has your dog ever growled at someone? Yes  No

If yes, what were the circumstances? \_\_\_\_\_

Has your dog ever bitten anyone? Yes  No

If yes, what were the circumstances? \_\_\_\_\_

Is your dog protective over food, toys and/or other objects? Yes  No

If yes, please explain \_\_\_\_\_

Any history of destructive chewing? Yes  No  Separation anxiety? Yes  No



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Has your dog ever climbed or jumped over a fence? Yes  No

Does your dog have any sensitive areas on his / her body? Yes  No

If yes, please explain \_\_\_\_\_

How does your dog react to having his / her nails clipped? \_\_\_\_\_

Is your dog afraid of thunderstorms or any specific item or noises? Yes  No

If yes, please explain \_\_\_\_\_

### ADDITIONAL SERVICES

In order to make our guests' stay even more pleasurable, the resort offers these additional services:

- Private Pool Playtime- - - - - **\$15.00**      Private Family Pool Playtime- - - - - **\$10.00**
- Private Field Trip - - - - - **\$15.00**      Private Family Field Trip - - - - - **\$10.00**
- Daycare Half Day - - - - **\$22.00**    Daycare Full Day - - - - **\$32.00**    Daycare While Boarding - - - **\$10.00**
- Private Spa Half Day - - **\$24.00**    Private Spa Full Day - - **\$34.00**    Private Spa While Boarding **\$15.00**
- Pampered Pet Time- - - **\$15.00**    Nail Trim - - - - - **\$12.00**    Ear Cleaning - - - - - **\$11.00**
- Hair Brushing - - - - - **\$10.00**    Photo CD - - - - - **\$10.00**    Microchip - - - - - **\$50.00**

\* **Grooming** is available by appointment only

### CREDIT CARD INFORMATION

VISA     MASTERCARD     AMERICAN EXPRESS     DISCOVER

I authorize **Country Inn Pet Resort and Animal Hospital** to charge my credit card with the number: \_\_\_\_\_ Expiration date: \_\_\_\_\_ amounts charged solely for the purpose of paying for Deposits, Daycare packages, Grooming, Boarding Charges and/or Additional services rendered or products purchased at the Resort and/or Animal Hospital.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please attach a photocopy of the credit card and the card holder's Driver's License (front and back of both) Photocopies must be legible for acceptance.**

**By signing below, owner certifies to the accuracy of all information given on this Enrollment Form.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

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**Print Full Name** \_\_\_\_\_



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## BOARDING AND DAYCARE POLICIES

The purpose of Country Inn Pet Resort is to provide our guests with a safe, fun, warm and loving social environment during their stay. To ensure the safety and health of all our guests, we require that all pets and their owners comply with the following rules:

### RESORT HOURS

<b>Lobby Hours</b>	<b>Monday – Friday</b>	<b>7:30 a.m. - 6:30 p.m.</b>
	<b>Saturday</b>	<b>8:30 a.m. - 5:00 p.m.</b>
	<b>Sunday</b>	<b>Closed to the Public</b>
<b>Check In</b>	<b>Monday – Friday</b>	<b>8:00 a.m. - 12:00 p.m. 2:00 p.m. - 5:00 p.m.</b>
	<b>Saturday</b>	<b>8:30 a.m. - 12:00 p.m. 2:00 p.m. - 4:00 p.m.</b>
<b>Check Out</b>	<b>Monday – Friday</b>	<b>8:00 a.m. - 12:00 p.m. 2:00 p.m. - 5:00 p.m.</b>
	<b>Saturday</b>	<b>8:30 a.m. - 12:00 p.m. 2:00 p.m. - 4:00 p.m.</b>
	<b>Sunday</b>	<b>By Appointment Only 11:00 a.m. - 12:00 noon</b>
<b>Nap Time</b>	<b>Monday - Sunday</b>	<b>12:00 noon – 2:00 p.m.</b>

- ➔ **Guests picked up after 12:00 noon will be charged a late check out fee** ←
- ➔ **NO Check Ins or Check Outs during Nap Time (12:00p.m. - 2:00p.m.)** ←

<b>Day Care Hours</b>	<b>Monday – Friday</b>	<b>7:30 a.m. – 6:30 p.m.</b>
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**Country Inn Pet Resort Daycare closes promptly at 6:30p.m. There will be a \$1.00 additional fee charged per minute for pick ups until 6:45p.m. after which, pets will be boarded and charged our overnight rate**

<b>Tours</b>	<b>Monday - Saturday</b>	<b>3:30 p.m.</b>
<b>Grooming</b>	<b>Wednesday &amp; Fridays</b>	<b>By appointment</b>

**Pets scheduled for grooming must show written proof of their current vaccinations**

<b>Animal Hospital Hours</b>	<b>Monday – Friday</b>	<b>8:30 a.m. – 6:00 p.m.</b>
	<b>Saturday</b>	<b>8:30 a.m. – 2:00 p.m.</b>
	<b>Sunday &amp; Holidays</b>	<b>Closed</b>

**HOLIDAYS :** There will be a **\$10.00** increase in rates per day per pet during holidays

**DAYCARE:** **Closed to the public on:** Saturdays, Sundays, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, Christmas Eve, Christmas Day, New Years Eve and New Years Day.

**RESORT:** **Closed to the public on:** Sundays, Memorial Day, Easter Sunday, July 4<sup>th</sup>, Labor Day, Thanksgiving Day, Christmas Day and New Years Day.

**Memorial Day & July 4<sup>th</sup> – 3 Night Minimum**  
**Thanksgiving – 3 Night Minimum**  
**Christmas and New Year– 5 Night Minimum**  
**Easter Holiday & Spring Break – 3 Night Minimum**

\_\_\_\_\_ (Initials)

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## AGE

Pets must be at least 16 weeks old and should have his/her vaccinations completed. Pets over ten years old must have a written letter from their vet certifying their health in order to participate in Daycare or any strenuous physical activity.

## SEX

Pets in Daycare 6-7 months and older must be spayed/neutered. For females in **heat** who are boarding, a **\$10.00** fee will be added in the daily rate. For **not neutered** males over 45lb, a **\$10.00** fee will be added to the daily rate.

## VACCINATIONS

All pets entering Country Inn Pet Resort must have up-to-date vaccinations. Prior to check in, canine guests must submit written proof of **DHPP**, **Rabies**, 1 or 3 years; **H3N8** Canine Influenza Vaccine, yearly; Fecal Test (**every 6 months**) and **Bordetella** (**every 6 months**). For feline guests **FVCRP**, **Rabies**, FeLV/FIV test **negative**, **Fecal**, and **Feline Leukemia** (if outdoor). Pets must have received inoculations at least **5 (five) days** before entering the Resort.

**PLEASE NOTE- It is your (The Owner) responsibility to provide on-going verification of current vaccinations.**

## FLEA & TICK PREVENTION

The resort's 5 acres outdoor and indoor areas are on a monthly pest control program but in order to ensure that we maintain a pest-free environment; all pets must be flea and tick free before entering the resort and will be inspected upon arrival. If we notice that your pet has fleas or ticks, a preventative will be given and owners will be charged for the medication applied. **Dogs in daycare will not be admitted if fleas or ticks are noticed.**

## HEALTH and SPECIAL NEEDS

All pets must be in good health. If your pet is found to harbor intestinal parasites during his/her stay a **\$25.00** de-worming fee along with veterinary expenses, will be charged to your bill. A **\$10.00** fee will be charged for special needs pets.

## DAYCARE ENROLLMENT

Complete enrollment package and return it with written proof of vaccinations. We will then register you in our system and schedule a temperament evaluation. There is a one-time **\$15.00 non-refundable** temperament evaluation fee for each dog.

**NOTE: Dogs exposed to the level and type of activity at a Doggie Day Care may feel the discomfort of sore muscles, joints and paws, fatigue, scratches, bruises or abrasions.**

## BEHAVIOR

**Boarding:** We will not accept **people** aggressive pets.

**Daycare:** All dogs must be non-aggressive and not food or toy protective. Owners will need to certify that their dog(s) has not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Any behavior deemed dangerous or inappropriate by Country Inn Pet Resort might result in dismissal from the program. Please remember that your pet will be spending time with other dogs and the safety and health of all pets is our prime concern

## MEDICATIONS

All medications must be in their original vials with a legible prescription label from the veterinarian. A **\$2.00** fee per pill will be added to your bill for any medication or vitamin that you request be given to your pet.

## MANDATORY CHECK OUT BATH

All dogs boarding more than one night will receive a bath prior to check out. The bath is priced according to the pets' weight and length of hair. Please refer to our price list. **Medicated tick or flea baths \$10.00 additional!**

**If an early check out is requested please give us at least a four (4) hour notice**

## BEAUTY MAINTENANCE

Dogs playing during daycare or boarding guests participating in our various scheduled playtimes can get dirty and those with long hair can get matted. Scheduled baths and brush-outs are available upon request and specific charges will apply to these services. Blow drying and brushings are not complimentary.

## FOOD

Included in our rates, two daily meals of IAMS Low Residue or Science Diet Sensitive Stomach are served to our guests. Keep in mind that changing your pet's diet may cause problems such as not eating, upset stomach, diarrhea, and/or colitis. If you wish to bring food from home, please package the food in Ziploc bags, **labeled with the pet's name and feeding instructions.**

## PET(S) POSSESSIONS

You are welcome to bring two (2) toys, treats and your pets' favorite bedding to make their stay more enjoyable. However, we cannot be responsible for any property or possessions left, lost or destroyed during your pets' vacation. Soiled, wet or dirty bedding will not be accepted into our resort.

**\*\*\*\* Please make sure to label belongings with your pet's name and bring us a detailed list of them. \*\*\*\***

\_\_\_\_\_ (Initials)



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**RESERVATIONS**

**Boarding:** For boarding reservations, a valid credit card number with expiration date is required. Reservations will be confirmed upon receipt of the Enrollment Form dully filled out and signed, Policies and Agreement signed, **written proof from veterinarian of pet(s) up-to-date required vaccinations** and a **\$50.00 deposit**.

**Daycare:** To make sure that Country Inn Pet Resort always has the necessary staff to adequately care for all pets, a reservation twelve (12) hours in advance is required.

**CANCELLATIONS**

In case a cancellation notice is not received **72-hours** before check in date, the **\$50.00** deposit will automatically become a late cancellation fee or a no show fee. A **1 week** cancellation notice is required during **holidays and Spring Break**.

**PAYMENTS**

**Boarding:** A 50% payment is required at check-in; the remaining balance is to be paid in full at check-out. If check-out is scheduled on a **Sunday, full payment** is required at check-in.

**Daycare:** Half day or Full day passes or packages, and extra services requested for that day are to be paid at pick-up.

**Please Note** - All Daycare or Private Spa packages are pre-paid and therefore are non-refundable.

**HURRICANES**

In order to maintain our high quality of service and comfort during and after a hurricane we are obligated to schedule staff for additional & unusual hours. In addition we must replenish with diesel our generator (which supplies the entire Resort and Animal Hospital with energy) so in the event of a hurricane there will be an **\$8.00** increase, per pet, in our daily boarding rates.

**EMERGENCIES**

While your pet is under the care of Country Inn Pet Resort and Animal Hospital we will use all reasonable precautions against injury and escape. Please be aware that some pets are under stress while away from their owners and may become ill during boarding and/or while participating in our Daycare activities. Furthermore, when pets are around people and/or other dogs, unforeseen, unavoidable or unprovoked accidents or injuries may result and pets, people and property might be injured or damaged.

**In the event that my pet(s) becomes ill, [including but not limited to diarrhea, vomiting, ear infections as well as any emergency illness] and/or is injured during a visit or stay at Country Inn Pet Resort and Animal Hospital and all reasonable means to reach me or my authorized agents have failed, I hereby authorize any emergency treatment and or administration of medication deemed necessary by the attending veterinarian(s) at Country Inn Animal Hospital. I consent to the administration of anesthesia or sedation and/or x-rays as deemed necessary by the doctor(s) and agree to pay for all such treatment(s) and all such emergency care. Since I am aware that Country Inn Animal Hospital is not a 24 hour facility, I also consent to the transport, by an authorized agent of Country Inn Pet Resort and Animal Hospital, to a facility chosen by Country Inn Pet Resort and Animal Hospital. I recognize the risks of injury that accompany said transport and hereby release Country Inn Pet Resort and Animal Hospital from any and all liability. I accept that all fees incurred for the treatment of my pet(s), at the facility my pet(s) has been transported to, to be my responsibility therefore releasing Country Inn Pet Resort and Animal Hospital of any financial responsibility with them.**

\_\_\_\_\_  
(Owner's Signature)

**Name of person/s authorized by Owner to Pickup/Drop off pet:** \_\_\_\_\_

By opting to use Country Inn Pet Resort and Animal Hospital facilities and thereby accepting its Rules and Policies, I hereby release Country Inn Pet Resort and Animal Hospital and its owners, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I (Owner), my pet(s) or my guest(s) are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital. I agree to pay for the reasonable costs of collection, attorney fees, and court costs in the event that collection efforts become necessary and I agree that the venue of this action will be in the county where the resort is located. I also agree to be responsible for any liability caused by me (Owner), my pet(s) and my guest(s), and that I will hold harmless and indemnify Country Inn Pet Resort and Animal Hospital and its owners, employees, successor, assigns and all affiliated parties from any liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may be caused by myself (Owner), my pet(s) or my guest(s) while they are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital.

**I have read, understand and agree to comply with Country Inn Pet Resort and Animal Hospital Policies.**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Print Name**

**THANK YOU FOR YOUR TRUST IN ALLOWING US TO TAKE CARE OF YOUR PET**

Please consider our rules and regulations solely as a means to help us provide a safe, fun and stress-free environment. Country Inn Pet Resort Policies and Rates are subject to change at any time without prior notification



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## AGREEMENT

This agreement is entered into by and between \_\_\_\_\_ (owner name) hereinafter referred to as "Owner" whether one or more, and Country Inn Pet Resort and Animal Hospital.

By signing this agreement and day care dogs passing the temperament evaluation, your pet(s) is/are now conditionally able to use our facility for boarding, day care and other services offered. You, the Owner, are aware of the fees, hours, policies and requirements for use of our boarding, daycare and other services offered as they are outlined in the enrollment form and policies. Owner understands that Country Inn Pet Resort and Animal Hospital management reserves the right to alter or amend the fees, hours, policies and requirements at any time.

### OWNER UNDERSTANDS, ACCEPTS AND AGREES:

- To read and follow Country Inn Pet Resort and Animal Hospital Boarding and Day Care Policies which are hereby incorporated as an attachment to this contract.
- To follow the hours and schedules outlined in Country Inn Pet Resort and Animal Hospital policies in order to avoid non-compliance fees.
- To pay, when your pet is picked up, for all services rendered and additional fees, if any, incurred by Owner's pet(s).
- That each pet must have on file a filled out and signed enrollment form, a credit card debit authorization signed and pass the temperament evaluation (for day care dogs) in order to utilize Country Inn Pet Resort and Animal Hospital boarding, day care and other services.
- To provide written proof of all required up-to-date vaccinations for each pet enrolled.
- To be solely responsible for any harm caused by his/her pet(s) to persons, other pets and property while on Country Inn Pet Resort and Animal Hospital premises and to hold Country Inn Pet Resort harmless of and to indemnify Country Inn Pet Resort and Animal Hospital for any third party claims.
- That Country Inn Pet Resort and Animal Hospital reserves the right to refuse any pet in its premises if the pet presents a danger to himself, people or Country Inn Pet Resort and Animal Hospital guest.
- That in admitting his/her pet(s) to Country Inn Pet Resort and Animal Hospital facility, Country Inn Pet Resort and Animal Hospital has relied on his/her representation that his/her pet(s) is/are in good health and free of any condition which could potentially jeopardize itself, other pet guests, pet owners or staff members of Country Inn Pet Resort and Animal Hospital, as well as not have harmed or shown aggressive or threatening behavior towards any person or any other pet.
- That any problem that develops with his/her pet(s) will be treated as deemed best by owners, employees and agents of Country Inn Pet Resort and Animal Hospital in their sole discretion and Owner assumes full financial responsibility for any and all expenses involved.



